

Wonderful Organisation Privacy Policy – v1.1 – Published 28.02.2022

Welcome to the Wonderful Organisation privacy notice.

INTRODUCTION

This privacy policy relates to this website, www.wonderful.org (“Website”) operated by Wonderful Organisation and governs the privacy and the processing of personal data relating to its users who choose to use it.

Wonderful Organisation (“we” or “our”) respects your privacy and is committed to protecting your personal data. This privacy notice informs you as to how we process and protect your personal data when you visit the Website, regardless of where you visit it from, and tells you about your privacy rights and how the law protects you. It also outlines certain rights, obligations and requirements of Wonderful Organisation and users of the Website.

This Website uses cookies in accordance with our Cookie Policy available from our website at wonderful.org

This privacy notice will apply to any person who visits the Website and includes:

- A person who is, or acts on behalf of, a fundraiser who promotes a fundraising event on this Website in order to solicit Donations for a nominated Charity from Donors (“Fundraiser”).
- A person who registers with us in order to donate to a Charity or otherwise uses our service to Donate to a Charity (“Donor”);
- A charity (“Charity”) who signs up to the Website in order to promote fundraising events that the Charity supports.

References to “you” will include any Charity, Donor, Fundraiser or other user as described above, as the context so requires.

This privacy notice is provided in a layered format so you can click through to the specific areas set out below. Please also use the Glossary to understand the meaning of some of the terms used in this privacy notice.

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1. IMPORTANT INFORMATION AND WHO WE ARE

PURPOSE OF THIS PRIVACY NOTICE

This privacy notice aims to give you information on how we collect and processes your personal data through your use of this Website and all associated subdomains, the use of our donate button and including any data you may provide to us or otherwise make available through this Website, when you sign up or otherwise use the Website and our related services.

This Website is not intended for children and we do not knowingly collect data relating to children.

It is important that you read this privacy notice together with any other privacy notice or fair processing notice we may provide on specific occasions when we are collecting or processing personal data about you so that you are fully aware of how and why we are using your data. This privacy notice supplements the other notices and is not intended to override them.

CONTROLLER

The controller of personal data that is used in connection with this Website will depend on the person submitting it and how and for what purpose it is used.

Wonderful Organisation will be the controller for:

- personal data that is submitted by Donors or collected by us and/or the Website in order for the Donor to be able make Donations to its chosen Charity or for us to carry out the services via the Website;
- any personal data that is requested by Wonderful Organisation from Charities and Fundraisers in order for Wonderful Organisation to provide services via the Website;
- Other personal data collected by Wonderful Organisation via the Website other than personal data in content that is uploaded onto the relevant page of the Fundraiser or Charity (the Fundraiser/Charity will be the controller of such uploaded data and Wonderful Organisation will be the processor).

We have appointed a data protection officer (DPO) who is responsible for overseeing questions in relation to this privacy notice. If you have any questions about this privacy notice, including any requests to exercise your legal rights, please contact the DPO using the details set out below.

OUR DPO AND CONTACT DETAILS

Our DPO's contact details are:

Data Protection Officer

Registered Office:

41 Luke Street
London
England
EC2A 4DP

Email address: dataprotectionofficer@wonderful.org

Telephone number: +44 (0) 33 3443 3333

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns before you approach the ICO so please contact us in the first instance.

CHANGES TO THE PRIVACY NOTICE AND YOUR DUTY TO INFORM US OF CHANGES

This version was last updated on 01.03.2021 and versions can be obtained by contacting us.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

THIRD-PARTY LINKS

This Website may include links to third-party websites, plug-ins and applications. This will include sponsored links and adverts. Clicking on those links or enabling those connections may allow third parties to collect or share data about you. We do not control these third-party websites and are not responsible for their privacy statements. When you leave the Website, we encourage you to read the privacy notice of every website you visit.

Adverts and Sponsored Links

Sponsored links and adverts will typically be served through our advertising partners, whom may have detailed privacy policies relating directly to the adverts they serve.

Clicking on any such adverts will send you to the advertiser's website through a referral program which may use cookies and will track the number of referrals sent from this Website. This may include the use of cookies which may in turn be saved on your computer's hard drive. As mentioned above, users should therefore note they click on sponsored external links at their own risk and we cannot be held liable for any damages or implications caused by visiting any external links mentioned.

If you connect to any third-party site using the credentials of your account for data sharing with that third party, you authorise the collection of your authentication information, such as your name, e-mail address, as well as any other personal information that third party site may choose to access. You do so at your own risk and understand and agree that the third party's collection of such information is governed by their privacy policies, and our use of such information is governed by this privacy statement.

SOCIAL MEDIA PLATFORMS

Communication, engagement and actions taken through external social media platforms that this Website and its owners participate on are subject to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. We will never ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

As further detailed below, this Website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

SHORTENED LINKS IN SOCIAL MEDIA

We may through our social media platform accounts share web links to relevant web pages. By default some social media platforms shorten lengthy urls (web addresses), an example being <http://bit.ly/2cGpRbl>

Users are advised to take caution and good judgement before clicking any shortened urls published on social media platforms by us or this Website. Despite the best efforts to ensure only genuine urls are published many social media platforms are prone to spam and hacking and therefore we and this Website cannot be held liable for any damages or implications caused by visiting any shortened links.

CONTACT AND COMMUNICATION

Your personal information is kept private and stored securely until a time it is no longer required or has no use. Every effort has been made to ensure a safe and secure system from registration form to email submission process and we use security systems and processes that are compliant with applicable UK data protection legislation. Users are advised, when uploading information (whether manually or by way of automated third party applications) to be made available publicly on the Website, to be careful about the personal and other information that is included and to ensure that any third requisite permissions and consents are obtained.

CONTENT PUBLISHED ON OUR WEBSITE - FUNDRAISERS AND CHARITIES

Our Website allows a Fundraiser and/or a Charity to take actions to publish information regarding a fundraising event on the webpage of the Fundraiser or Charity on this Website. This may include data relating to the fundraising event, such as the nature of the event, the location and dates and times of the event, and data relating to the fundraising event that the Fundraiser or Charity elects to share with this Website via third party applications.

The Fundraiser/Charity shall be responsible for the content (and personal data contained in such content) that is uploaded to the Website (whether via direct upload to the Website or via a third party application). We shall have no control or responsibility over the privacy settings of the relevant third party application provider (that determine what content is shared on webpage at the Website) . Please be aware that all such data will be available on the Website for any visitor to the Website to view. Please note that sharing of such content may be posted as activity on the Website, regardless of your account settings. You shall ensure that you have any necessary permissions of any relevant person or third party to upload or share content.

DONORS

If you are a Donor, you may elect to make Donations to your chosen Charity as a guest of this Website but you may also elect to register with the Website. If you register with us via this Website, we will collect various personal information including your name and email address and the name of any Charity that you support, together with any other information identified in paragraph 4 below. You will be asked as part of the sign-up process to confirm that we may pass your details onto your nominated Charity or Charities in order that they can contact you with information about any activities that may be of interest to you. If you have given your consent, we may pass on your details for this purpose. We will not pass on your personal data to any other third parties.

Similarly, as a Donor you can provide express consent for the charity you are supporting, the fundraiser(s) and us to contact you from time to time by ticking consent boxes at the point of making your donation.

FUNDRAISERS – SIGN-UP

If you are a Fundraiser, you must register with the Website in order to promote an event and receive related services via this Website. As part of the sign-up process, we will collect various personal information including your name and email address, data relating to your Fundraising Events, the name of your Charity or Charities nominated to receive Donations in relation to your Fundraising Events, together with any other information identified in paragraph 4 below. You will be asked as part of the sign-up process to confirm that we may pass your details onto your nominated Charity or Charities in order that they can contact you with information about any activities that may be of interest to you. If you have given your consent, we may pass on your details for this purpose. We will not pass on your personal data to any other third parties.

As a fundraiser you can provide express consent for your chosen charity, the event organisers (if applicable) and us to contact you from time to time by ticking consent boxes when you create your fundraising page(s).

CHARITIES - SIGN-UP

A Charity must sign up and register with the Website in order to receive in order to promote an event and receive related services via this Website. When you register with us, we will collect various personal information including relevant contact names and email addresses, and other information and other information identified in paragraph 4 below. We will also carry out various KYC checks as set out in our Charity Terms and Conditions available on our website.

REGISTRATION AND MARKETING (INCLUDING EMAIL NEWSLETTERS) – ALL USERS

Your details will not be used to subscribe you to any email newsletter program the Website operates, unless you provide your express permission through our registration page or, if you have already registered with the Website, through your account. This will mean ticking a consent box (or some other positive act to signify your express consent) to confirm your registration to our email newsletter program (and, if relevant, the input of your email address).

Email marketing campaigns published by us in connection with this Website may contain tracking facilities within the actual email. Subscriber activity is tracked and stored in a database for future analysis and evaluation. Such tracked activity may include; the opening of emails, forwarding of emails, the clicking of links within the email content, times, dates and frequency of activity (although this is not a comprehensive list).

This information is used to refine future email campaigns and supply the user with more relevant content based around their activity

You can terminate this email subscription at any time by clicking the unsubscribe button in any of our emails or by contacting us at hello@wonderful.org. This is by no means an entire list of your user rights in regard to receiving email marketing material. If you have any questions or queries, please do not hesitate to contact us at hello@wonderful.org.

As stated above, your details will not be passed on to any third parties without your express consent. Contact from third parties may be made via post, email, telephone or text message according to the express consent permission boxes you select.

WITHDRAWAL OF YOUR MARKETING CONSENT

If at any time you wish to withdraw your consent to third party contact, please contact us at help@wonderful.org and we will action your request.

As explained further in paragraph 9 below, if for any reason you want us to erase the personal information that we hold about you in part or in its entirety, or exercise any other rights identified below in paragraph please contact us at hello@wonderful.org and we will action your request in accordance with applicable UK data protection laws. You may request a copy of personal information held about you by this website's email newsletter program. A small fee will be payable. If you would like a copy of the information held on you please write to the business address at the bottom of this policy. As we have stated above, you can also ask us to erase the personal information that we hold about you by contacting us at hello@wonderful.org. Further details about your data subject rights under data protection legislation are set out in paragraph 9 below.

2. THE DATA WE COLLECT ABOUT YOU

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data).

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

1. **Identity Data** includes first name, last name, username or similar identifier, title.
2. **Contact Data** includes billing address, delivery address, email address and telephone numbers.
3. **Technical Data** includes internet protocol (IP) address, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this Website.
4. **Profile Data** includes your interests, preferences, feedback, fundraising habits and supported causes.
5. **Usage Data** includes information about how you use the Website, products and services.
6. **Marketing and Communications Data** includes your preferences in receiving marketing from us and our third parties and your communication preferences.

We also collect, use and share **Aggregated Data** such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does **not** directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this privacy notice.

We do not collect any **Special Categories of Personal Data** about you (this includes details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, information about your health and genetic and biometric data). Nor do we collect any information about criminal convictions and offences.

We have no control over the content that Charities, Fundraisers [or Donors] elect to share on the Website. It is possible that where a Charity or Fundraiser elects to share information about a Fundraising Event, this may contain certain information relating to **Special Categories of Personal Data**, for example, information relating to a Fundraiser's fitness levels or ability to carry out a certain fitness challenge. Fundraisers and Sponsors should be careful to avoid or minimise the publication or use of such personal data on the Website.

IF YOU FAIL TO PROVIDE PERSONAL DATA

Where we need to collect personal data by law, or under the terms of a contract we have with you and you fail to provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for example, to process or facilitate a Donation). In this case, we may have to cancel a service we provide you but we will notify you if this is the case at the time.

3. HOW IS YOUR PERSONAL DATA COLLECTED?

We use different methods to collect data from and about you including through, and in addition to the methods described above in this privacy notice:

1. **Direct interactions.** You may give us your Identity, Contact and Financial Data by filling in forms or by corresponding with us by post, phone, email or otherwise. This includes personal data you provide when you:
 - apply for our services;
 - subscribe to or use our service or publications;
 - request marketing to be sent to you; or
 - give us some feedback.
2. **Automated technologies or interactions.** As you interact with the Website, we may automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies, server logs and other similar technologies. We may also receive Technical Data about you if you visit other websites employing our cookies.
3. **Third parties or publicly available sources.** We may receive personal data about you from various third parties and public sources as set out below:
4. **Technical Data from the following parties:**
 - (a) analytics providers such as Google based outside the UK/EU;

4. HOW WE USE YOUR PERSONAL DATA

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

1. Where we need to perform the contract we are about to enter into or have entered into with you, and more particularly to provide services via our Website.
2. Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
3. Where we need to comply with a legal or regulatory obligation.

Generally we do not rely on consent as a legal basis for processing your personal data other than in relation to sending third party direct marketing communications to you via email or text message. As mentioned above, you have the right to withdraw consent to marketing at any time by contacting us.

PURPOSES FOR WHICH WE WILL USE YOUR PERSONAL DATA

We have described above some of the purposes for which we will process your personal data. As required by data protection laws, we have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please Contact us if you need

details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below:

Purpose/Activity	Type of data	Lawful basis for processing including basis of legitimate interest
To register you as a new user	(a) Identity (b) Contact (c) Financial (d) Transaction	(a) Performance of a contract with you (b) Necessary for our legitimate interests (allow provision of a service)
To process and deliver your order including:(a) Manage Donations, payments, fees and charges (b) Collect and recover money owed to us (c) to assist you in answering any questions or queries you may have submitted	(a) Identity (b) Contact (c) Financial (d) Transaction (e) Marketing and Communications	(a) Performance of a contract with you (b) Necessary for our legitimate interests (to recover debts due to us)
To manage our relationship with you which will include:(a) Notifying you about changes to our terms or privacy notice (b) Asking you to leave a review or take a survey	(a) Identity (b) Contact (c) Profile (d) Marketing and Communications	(a) Performance of a contract with you (b) Necessary to comply with a legal obligation (c) Necessary for our legitimate interests (to keep our records updated and to study how customers use our products/services)
To enable you to complete a survey	(a) Identity (b) Contact (c) Profile (d) Usage (e) Marketing and Communications	(a) Performance of a contract with you (b) Necessary for our legitimate interests (to study how customers use our products/services, to develop them and grow our business)
To administer and protect our business and this Website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data)	(a) Identity (b) Contact (c) Technical	(a) Necessary for our legitimate interests (for running our business, provision of administration and IT services, network security, to

Purpose/Activity	Type of data	Lawful basis for processing including basis of legitimate interest
To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you	(a) Identity (b) Contact (c) Profile (d) Usage (e) Marketing and Communications (f) Technical	prevent fraud and in the context of a business reorganisation or group restructuring exercise) (b) Necessary to comply with a legal obligation (a) Necessary for our legitimate interests (to study how customers use our products/services, to develop them, to grow our business and to inform our marketing strategy)
To use data analytics to improve the Website, products/services, marketing, customer relationships and experiences	(a) Technical (b) Usage	(a) Necessary for our legitimate interests (to define types of customers for our products and services, to keep the Website updated and relevant, to develop our business and to inform our marketing strategy)
To make suggestions and recommendations to you about goods or services that may be of interest to you	(a) Identity (b) Contact (c) Technical (d) Usage (e) Profile	(a) Necessary for our legitimate interests (to develop our products/services and grow our business)

MARKETING

We strive to provide you with choices regarding certain personal data uses, particularly around marketing and advertising. We have described above how you can withdraw any consent to receive marketing communications. In addition, our established personal data control mechanism allows you to make a subject access request to our appointed Data Protection Officer, at which point you will be provided any and all personal data held about you. You may then request addition, modification, redaction or removal of the data in accordance with this privacy notice.

PROMOTIONAL OFFERS FROM US

We may use your Identity, Contact, Technical, Usage and Profile Data to form a view on what we think you may want or need, or what may be of interest to you. This is how we decide which products, services and offers may be relevant for you (we call this marketing).

You will receive marketing communications from us if you have requested information from us or use services from us and, in each case, you have not opted out of receiving that marketing.

THIRD-PARTY MARKETING

As stated above, we will get your express opt-in consent before we share your personal data with any third party for marketing purposes.

OPTING OUT

You can ask us or third parties to stop sending you marketing messages at any time by following the opt-out links on any marketing message sent to you or by contacting us at any time at hello@wonderful.org.

Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of a product/service purchase, product/service experience or other transactions, to the extent we need to process such personal data to carry out the service, transaction or request.

COOKIES

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this Website may become inaccessible or not function properly. For more information about the cookies we use, please see our cookie policy available on our website.

CHANGE OF PURPOSE

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If you wish to get an explanation as to how the processing for the new purpose is compatible with the original purpose, please contact us at dataprotectionofficer@wonderful.org.

If we need to use your personal data for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so.

Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

5. DISCLOSURES OF YOUR PERSONAL DATA

We may have to share your personal data with the parties set out below for the purposes set out in the table in paragraph 4 above.

1. External Third Parties as set out in the Glossary.
2. Third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets. Alternatively, we may seek to acquire other businesses or merge with them. If a change happens to our business, then the new owners may use your personal data in the same way as set out in this privacy notice.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

6. INTERNATIONAL TRANSFERS

Some of our external third parties are based in locations outside of the UK and the European Economic Area (EEA) so their processing of your personal data will involve a transfer of data to locations outside of the UK and the EEA.

Whenever we transfer your personal data to locations outside of the UK and the EEA, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

1. We will only transfer your personal data to countries that have been deemed to provide an adequate level of protection for personal data by the European Commission. For further details, see [European Commission: Adequacy of the protection of personal data in non-EU countries](#).
2. Appropriate and adequate safeguards have been provided in relation to such transfers, including for example, adoption of Standard Contractual Clauses approved by the European Commission in our contract with the party importing the personal data. For further details, see [European Commission: Standard Contractual Clauses](#) .

Please contact us at dataprotectionofficer@wonderful.org if you want further information on the specific mechanism used by us when transferring your personal data out of the UK and EEA.

7. DATA SECURITY

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

8. DATA RETENTION

HOW LONG WILL YOU USE MY PERSONAL DATA FOR?

By law we have to keep basic information about our customers (including Contact, Identity, and Transaction Data) for six years after they cease being customers for regulatory purposes.

In some circumstances you can ask us to delete your data: see below for further information.

In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

9. YOUR LEGAL RIGHTS

Under certain circumstances, you have rights under data protection laws in relation to your personal data. Please click on the links below to find out more about these rights:

1. You can request access to your data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
2. You can request correction to your data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
3. You can request erasure of your data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
4. You can object to our processing of your personal data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
5. You can request restriction of processing of your personal data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
6. You can request transfer of your personal data by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.
7. You can register your right to withdraw consent by contacting our Data Protection Officer using the contact details provided at the beginning of this policy.

NO FEE USUALLY REQUIRED

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances.

WHAT WE MAY NEED FROM YOU

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no

right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

TIME LIMIT TO RESPOND

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

10. GLOSSARY

LAWFUL BASIS

Legitimate Interest means the interest of our business in conducting and managing our business to enable us to give you the best service/product and the best and most secure experience. We make sure we consider and balance any potential impact on you (both positive and negative) and your rights before we process your personal data for our legitimate interests. We do not use your personal data for activities where our interests are overridden by the impact on you (unless we have your consent or are otherwise required or permitted to by law). You can obtain further information about how we assess our legitimate interests against any potential impact on you in respect of specific activities by Contacting us.

Performance of Contract means processing your data where it is necessary for the performance of a contract to which you are a party or to take steps at your request before entering into such a contract.

Comply with a legal or regulatory obligation means processing your personal data where it is necessary for compliance with a legal or regulatory obligation that we are subject to.

THIRD PARTIES

EXTERNAL THIRD PARTIES

1. Service providers acting as processors based in the UK and EEA and the United States of America who provide IT and system administration services.
2. Professional advisers acting as processors or joint controllers including lawyers, bankers, auditors and insurers based in the UK and EEA who provide consultancy, banking, legal, insurance and accounting services.
3. HM Revenue & Customs, regulators and other authorities acting as processors or joint controllers based in the United Kingdom who require reporting of processing activities in certain circumstances.
4. We have published a comprehensive list of our third-party application providers and related sub-processors on the Website, available at wonderful.co.uk/privacy, which is kept up to date regularly.

YOUR LEGAL RIGHTS

You have the right to:

Request access to your personal data (commonly known as a “data subject access request”). This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.

Request correction of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.

Request erasure of your personal data. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.

Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.

Request restriction of processing of your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data’s accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

Request the transfer of your personal data to you or to a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

Withdraw consent at any time where we are relying on consent to process your personal data. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.

Use of Cookies

This Website uses cookies to better the users experience while visiting the Website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer / device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer / device.

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